

SUG Group Benchmarking 2019/20			August 2019 to January 2020				
Point	Department	Benchmark	Institution	Number of Yes responses	% of Yes responses	Number of No responses	% of No responses
1	Conference & Events	Did you receive a friendly welcome when you arrived? (Yes/No)	QMU	14	100%	0	0%
			Strathclyde	83	100%	0	0%
			GCU	15	100%	0	0%
2	Conference & Events	Were you happy with the communication between the Events Team and yourself? (Yes/No)	QMU	14	100%	0	0%
			Strathclyde	83	100%	0	0%
			GCU	15	100%	0	0%
3	Conference & Events	Did our facilities meet your expectation? (Yes/No)	QMU	14	100%	0	0%
			Strathclyde	84	100%	0	0%
			GCU	15	100%	0	0%